

MINUTES FROM PATIENT PARTICIPATION GROUP

TUESDAY 5th JANUARY 2016

Attendees:

From the Practice:

- Carol McAndrew
- Mandy Weale

Patients:

- Jacqueline Evans
- Barbara Bown
- Kenneth Leedham
- Catherine Hughes
- Robert Hargreaves
- Philip Giles (new member)

Apologies:

Helen Vickrage
Barbara Hargreaves

Speakers:

- Hannah Nurrish from Solihull CCG

Minutes from last meeting were approved and signed off.

We welcomed Phil as a new member.

For the benefit of our new member Hannah spoke briefly about the Solihull Clinical Commissioning Group (CCG) and how GPs from every practice in Solihull, and Church Road practice in Sheldon, have come together to form the CCG, which has been authorised to lead the local NHS by commissioning (buying and monitoring) high quality healthcare services for the people of Solihull. Solihull CCG have already made improvements for patients, developing new services that keep people healthier and out of hospital. Solihull CCG is building on this work, commissioning innovative, high quality services that bring care closer to people's homes and make people healthier.

ICASS (Integrated Care and Support Solihull) - Integrated Community Teams have been introduced in Solihull. This is enabling staff to work together more effectively and efficiently across organisational boundaries so that patients and service users get the care and support they need, when and where they need it.

The aim is to meet the health, social and emotional needs of patients, whilst also helping them to be as independent as possible, reducing avoidable admissions to hospital and care homes. It aims to enable more people to be cared for in the community and to maintain their independence. Teams to work together, more closely with families and carers.

Carol will ask Hannah to come back in 6 months for an update.

Contact the Elderly - The feedback from our patients has been overwhelming, everyone has thoroughly enjoyed the tea parties. The PPG members have been excellent with their baking and their hosting skills. The next tea party will be on Thursday 14th January 2016 at 1.30pm – 3.30pm.

Any Other Business – Ken explained how he had tried the minor ailments scheme in November, but was told by the Assistant Pharmacist at Lloyds Chemist that they had never heard of this scheme, but he could buy something over the counter to help with his symptoms. The whole point of this service is to help patients who do not pay for their prescriptions and to

prevent them from seeing their GP for minor ailments. Mandy will speak to the chemist and we will get back to Ken and discuss at next PPG.

It was decided to hold the PPG meetings before our Contact the Elderly tea parties on a Thursday afternoon at about 12.30pm (bi-monthly). We will see how this goes and review in 6 months.

Chair: Kenneth Leedham

Secretary: Jacqueline Evans

**NEXT PPG MEETING ARRANGED FOR SOMETIME IN FEBRUARY BEFORE THE
CONTACT THE ELDERLY TEA PARTY**