

MINUTES FROM PATIENT PARTICIPATION GROUP

TUESDAY 8th September 2015

Attendees:

From the Practice:

- Carol McAndrew
- Dr Vino Ganespathy

Apologies:

Mandy Weale

Patients:

- Jacqueline Evans
- Helen Vickrage
- Barbara Bown
- Kenneth Leedham
- Terence Blakely
- Catherine Hughes
- Barbara Hargreaves
- Robert Hargreaves
- Oliver Buckley

Speakers:

- Neena Dogra from Solihull CCG

Minutes from last meeting were approved and signed off.

Minor Ailments Scheme - Neena attended from Solihull CCG to update the PPG on the Minor Ailments Scheme. Neena just reminded everyone how this works. Patients attend the surgery and are given a leaflet stamped by the Practice with patients details on (this will soon be cards patients can keep in their wallets). Patients then take this to their local pharmacy and register. This will then enable patients to have prescriptions for creams and medicines for minor ailments instead of buying them over the counter. So much of the Doctors time is taken up with coughs and colds and in the summer things like hayfever, but if patients use this scheme it could potentially save Doctors/Nurses appointments.

Robert suggested informing the Out of Hours services to encourage patients to use this scheme where appropriate. Neena will pass this advice on.

Carol asked Neena for a slide for the TV screens and the Practice will leave leaflets on display during the clinic clinics.

Contact the Elderly - It was decided to start this on Thursday 17th September at 1.30pm – 3.30pm. The co-ordinators have six patient names who the GPs feel would benefit from this afternoon tea and the patients will be contacted this week. Carol, Mandy and Barbara will be the drivers. Ken has kindly offered to make some homemade cakes for the afternoon tea (the samples were amazing – thank you Ken!). The group have purchased cups and saucers for the tea, so hopefully things will run smoothly.

Flu Clinic - Flu clinic are booked for 10th and 17th October (both Saturdays), Carol will let PPG know to attend to help patients get ready and let patients know about the PPG and minor ailments scheme and if any would like to attend our afternoon tea.

A short meeting this week, but thank you to everyone for getting the tea afternoon off the ground.

Chair: Kenneth Leedham

Secretary: Jacqueline Evans

NEXT PPG MEETING ARRANGED FOR TUESDAY 5th JANUARY 2016 AT 6.30pm