

Coventry Road Practice

Virtual minutes 6.12.2018

Practice news:

Dr Susan Harrower retired on 30.9.2018.

We already have one salaried GP, Dr Faraz Mughal and now we have another salaried GP, Dr Chandni Deb-Dhillon. Salaried GP's are employed by the Practice and are a permanent member of staff but are not Partner's.

Tea party:

We have our Christmas tea party on Thursday 13th December. Morrisons have agreed to give us a buffet and a Christmas cake. Tescos are trying to supply us with chocolates. It was agreed not to bake cakes as there should be enough food, however Ken will bring some of his mince pies.

The tea parties are still a great success and are going from strength to strength.

Extended Hours Access Service:

This is a new initiative which started on 1st July 2018. Coventry Road Practice is working together with the North Solihull Collaborative (NSC) which is a group of 11 practices located in the North of Solihull to provide extended access services. This will provide pre-bookable appointments between the hours of 6.30pm – 8pm Mon – Fri and Saturday and Sunday mornings. The extended access hub will be located at Bosworth Medical Centre in Chelmsley Wood. The appointments are routine and not urgent.

There are two other collaborative groups working in Solihull, GP Alliance and GPS. They are also offering this service and they started 1st October 2018.

We are trying to work together with these 2 groups to offer other services in the future from hubs placed locally for all patients rather than patients attending the hospital.

We will update you when I have further information on this.

Survey:

Helen and Jackie kindly attended the surgery on 5.12.2018 and spoke to patients explaining about the Hub extended hours access service and asking patients if there was anything they felt could be improved. Helen will put a report together. However, it seemed patients were not too keen on the extended access at Chelmsley Wood, as most of the patients the ladies spoke to didn't have transport and this was their main concern, also most patients wanted to see their own GP and were prepared to wait.

Also, patients seemed very happy with the service they received from their GP and didn't express any concerns or the need for any improvements. I will send out the report when available.