

MINUTES FROM PATIENT PARTICIPATION GROUP

THURSDAY 7.4.2016

Attendees:

From the Practice:

- Carol McAndrew
- Mandy Weale

Patients:

- Jacqueline Evans
- Barbara Bown
- Kenneth Leedham
- Helen Vickrage

Apologies:

Catherine Hughes
Barbara Hargreaves

Minutes from last meeting were approved and signed off.

Online Access - Carol explained how new coded information was included in online access. Ken logged on and allowed us to look at his information. We could see all coded information – all blood results, immunisations etc. We could not see any free text as this is not available at the present time. All PPG members felt this was very interesting and would be useful to print their medication if going on holiday or to look at how up to date they were with immunisations. The PPG members felt it was quite easy to navigate round the site.

Carol explained how patients have to apply for this service at the reception and bring 2 forms of ID with them including photo ID.

Your Care Connected - We discussed summary care records and Sam Clack attended our PPG meeting a while ago explaining SCRs (summary care records). Now Your Care Connected is similar, but it allows other medical teams to access more information – end of life care, vaccinations, medications, problems but not sensitive information (HIV or termination of pregnancy).

The PPG members felt this was a good thing and were keen for this to be put in place. Carol explained it was the same as SCRs in that the patient will automatically be opted in unless they fill in the opt out form. Mail shots will be sent out sometime this year informing all patients.

Contact the Elderly - Once again we have had great feedback. Patients seem to be thoroughly enjoying themselves and we are now up to about 12 patients.

This month we have a dozen Easter eggs donated by Tesco's and a cake of our choice from Morrisons. We have a new driver joined us Indir (thank you!)

One lady did mention she would like some gentle exercises to do and Carol will speak to Pamela from Contact the Elderly to see if this is possible

Any Other Business – Carol spoke about the Network PPG which is held at West Warwicks and the great speakers they have attend. This month Mr Sarmah attended from Urology to discuss prostate cancer and a Consultant from Rheumatology attended to discuss rheumatoid arthritis. Both speakers were very interesting and Carol just wanted the PPG members to look through the agenda and see if there was anything they would like to attend and Carol will take them.

Chair: Kenneth Leedham

Secretary: Jacqueline Evans

**NEXT PPG MEETING ARRANGED FOR SOMETIME IN AUGUST BEFORE THE
CONTACT THE ELDERLY TEA PARTY**