

MINUTES FROM PATIENT PARTICIPATION GROUP

TUESDAY 5th FEBRUARY 2013

Attendees:

From the Practice:

- Dr Vino Ganespathy
- Carol McAndrew
- Mandy Weale

Patients:

- Kenneth Leedham
- Stephen Neal
- Robert Hargreaves
- Barbara Hargreaves
- Sheila Whitehead
- Helen Vickers
- Jacqueline Evans
- Helen Vickrage
- Terence Blakeley

Apologies:

Dippica Mistry
Barbara Bown

From the Clinical Commissioning Group (CCG)

- Hannah Bryan

Minutes from last meeting were approved and signed off.

Hannah Bryan talked to members and explained how the CCG had taken over from the PCT's and this should be authorised in April 2013. They now look after budgets, with GPs and Nurses being at the heart of the board. The CCG support buying services in the area. GPs are on the board as they understand what patients need but we really do need to hear from patients themselves to find out what services are required from the NHS and how the CCG can help.

The Nail Cutting Service should be in place soon for patients who find it difficult to cut their own nails, this will not include podiatry services, just basic nail care and will have a maximum charge of £5.00.

Homecare was discussed at great length and how most elderly patients have social problems rather than medical problems, i.e. once they arrive in hospital it is very difficult to discharge them as there isn't a homecare package in place quickly enough. Healthwatch are working hard to try to improve this service.

NHS 111 – this service is much the same as NHS direct except in an emergency for example is someone called NHS Direct previously with chest pains, they would be advised to call 999, whereas now with NHS 111 they would be put straight through to the emergency services. When patients call when the surgery is closed – BADGER, it will go straight through to NHS 111 to see if they can help in the first instance and then if required put through to BADGER.

Well Woman / Man Clinics were discussed and Carol explained how we do not call it Well Woman / Man Clinics now, we have CVD health checks whereby we invite patients from the age of 40 -74 (who are not on regular medication) to come in and have blood tests and then are reviewed with the results to discuss cardiovascular disease prevention. The Practice searches on our population and GPs and the Practice Nurse see patients opportunistically for this.

Barbara asked for a breakdown of our practice population:

0-16 years = 536 17-24 years = 278 25-44 years = 847 45-64 years = 960

and 65+ years = 993. Total practice population = 3,614.

Diabetics = 266 = 7.4% COPD (chronic obstructive pulmonary disease) = 91 = 2.5%

Asthma = 203 = 5.6% and CHD (coronary heart disease) – 157 = 4.3%.

The PPG members are organising a 'No Smoking Event' here at the surgery, hopefully the week before No Smoking Day which is on 13th March 2013. Carol is arranging for someone from the NHS Stop Smoking Team and Lloyds Pharmacy to attend to offer help and advice with preparing stopping smoking. More information will be displayed on our notice boards.

Barbara has offered to take over the new PPG notice board (in reception) and Carol will obtain some posters, etc.

Jacqueline has agreed to take the minutes from now on and Helen will continue with a PPG newsletter.

Chair: Stephen Neal

Secretary: Jacqueline Evans

NEXT PPG MEETING ARRANGED FOR TUESDAY 14th MAY 2013 AT 6.30pm