

MINUTES FROM PATIENT PARTICIPATION GROUP

THURSDAY 23rd FEBRUARY 2017

Attendees:

From the Practice:

- Carol McAndrew
- Dr Susan Harrower

Patients:

- Kenneth Leedham
- Robert Hargreaves
- Barbara Hargreaves
- Catherine Hughes
- Tom Buckley

Apologies:

Barbara Bown
Jacqueline Evans
Helen Vickrage

Health Trainer:

- Phyllis

Minutes from last meeting were approved and signed off.

Health Trainer: Phyllis from Public Health attended to explain about the service the Health Trainers offer. They offer support which is a confidential service commissioned by Public Health. They support people making lifestyle changes – weight management, alcohol, smoking etc. patients are seen on a one to one basis. The Trainers can attend the surgery or can be met in a public place, for example a library.

Patients can self refer to this service or a GP, Practice Nurse or HCA can refer.

Care Navigators: Melanie Orton is the Practice Care Navigator. She looks after 3 surgeries and visits patients who might need support with care packages, findings social groups to attend, etc. The service is doing really well and is commissioned until the end of March, but hopefully will stay.

Tea Parties: The tea parties are going really well and so successful, patients are really enjoying their time here and making new friends. We have 3 regular drivers now. The next tea party is on Thursday 9th March 2017. We will look at the Easter one being Thursday 13th April and Carol will try to arrange some Easter Eggs.

Practices Merging: Sue Harrower kindly attended to talk about the merging of Solihull and Birmingham CCG and also the merging of Practices in the North. Sue spoke briefly about the STP (strategic transformation programme) which is led by Simon Stevens who looked at the services being provided and decided there was too much waste and wanted to looking at cost savings. Sue also discussed the Forward View for GP Practice which is working on bigger footprints – looking at sharing services with other surgeries, ie, coils and implants we have a clinic here and could offer to see patients from other surgeries and in turn we could use other services at nearby surgeries. It is still in early stages yet, but we need to work together to give a better service at a reduced cost.

Next meeting to be arranged

